



Rocky Mountain USO

7/7/2008

Kenneth Melcher
The E-9ERS Association
PO Box 11499 E Dakota Ave.
Aurora, CO 80012

Dear Mr. Melcher,

Thank you for your kind donation of \$200.00 to the Rocky Mountain USO at Denver International Airport. Your tax deductible donation makes a positive impact on the lives of service personnel and their families.

The USO has been supporting the morale, recreation, and welfare of U.S. troops since 1941, and will continue the charge—*until every one comes home*. The Rocky Mountain USO Center provides service members with benefits that include free internet and e-mail access, prepaid long-distance phone cards, cell phones to call home, showers for the soldiers coming back from overseas, books and magazines, video game stations, big-screen TV's, snacks and food, and even a simple cup of coffee. In 2007 the Rocky Mountain USO served over 100,000 visitors.

As an active duty servicewoman states in a thank you note:

We had the privilege of experiencing your new USO recently. We were flying standby and three of my children and I were unable to board our 6:30 am flight. We had three hours until the next flight, so we searched for your office. What a wonderful relief to find such a great place! Your staff was helpful and cheerful. The accommodations were superb. Our 9:30 am flight was also full, so we went back to the USO again. We enjoyed food, movies, puzzles, and I took a well-needed nap while the children had fun using X-boxes (their first time). I felt safe there and knew I could rest and my children would be fine. I think they were almost glad we missed the flights! I don't know what I would have done without you!

We hear stories like this over and over again. We deeply appreciate your encouragement and sponsorship.

Rocky Mountain USO is a 501 (c)(3) nonprofit agency with a tax I.D. number of 13-1610451. Please consider this letter your receipt in accordance with IRS specifications.

Thank you again for your generous donation.

With great appreciation,

Hedy Margolis
Executive Director
Rocky Mountain USO
Denver International Airport
8700 Pena Boulevard
P.O. Box 492093
Denver, CO 80249

USO Center — Questions & Answers

Q: What is the Rocky Mountain USO Center?

A: The Rocky Mountain United Service Organizations (USO) Center is for the use of traveling servicemen and -women and their families. It is operated by USO World staff and volunteers.

Q: Where is the USO located?

A: The USO Center is located on Concourse A. It is beyond security screening in the President's Club at the end of the pedestrian bridge connecting Jeppesen Terminal with Concourse A.

Q: When is the USO Center open?

A: The USO Center is open from 6:00 a.m. to 10:00 p.m. seven days a week and as required for special military deployments.

Q: How can I contact the USO Center?

A: The USO Center may be contacted at 303-342-6876 or via e-mail at: hmaragolis@uso.org.

Q: Who can visit the USO Center?

A: Traveling, active duty military, reserve and national guard personnel and their family members may visit the USO Center. Each family member must obtain a Demonstrated Needs Pass from the airline on which the military family member is traveling to be allowed access through security. The number of people allowed passes is determined solely by each airline.

Q: How can family members get to the USO Center?

A: Family members who wish to visit with service members at the USO Center must obtain a Demonstrated Needs Pass from the airline on which the military person is traveling.

Q: What is a Demonstrated Needs Pass?

A: A Demonstrated Needs Pass allows access through security to the USO Center and is issued at the sole discretion of the airline.

Q: Where do I get a Demonstrated Needs Pass?

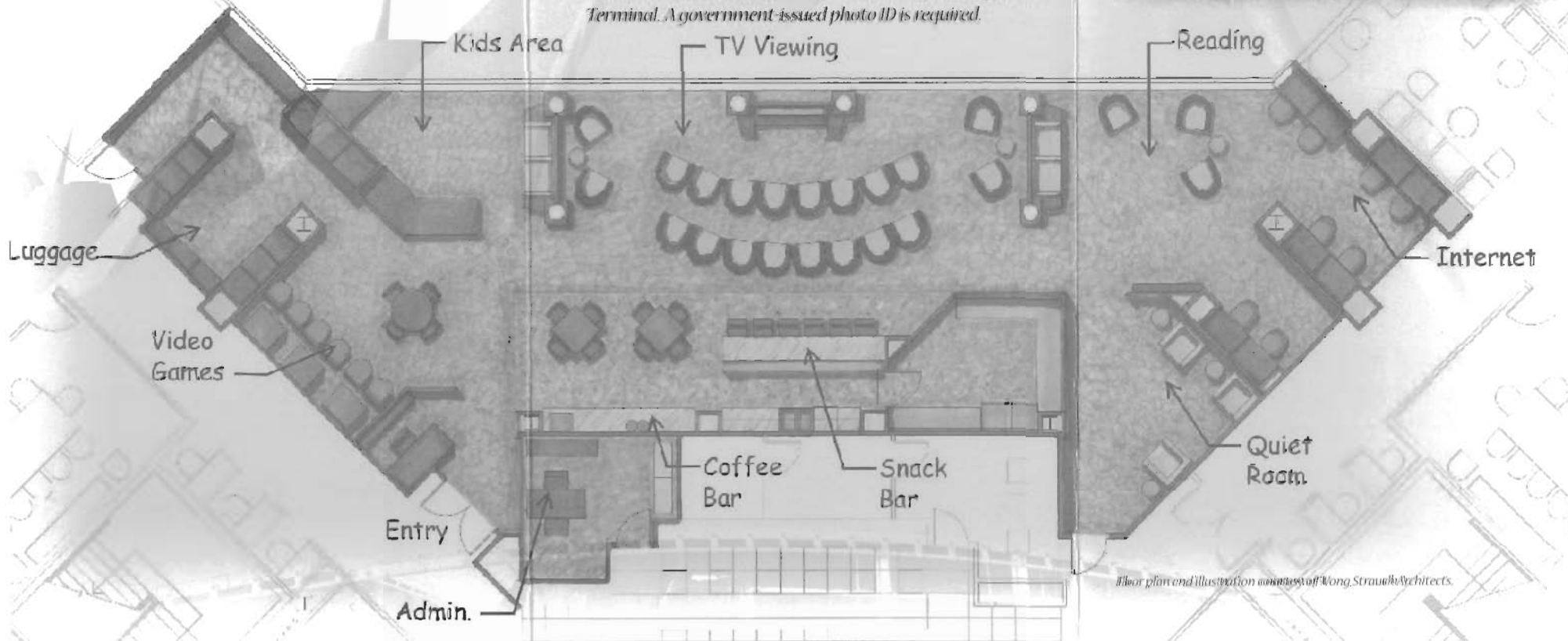
A: Demonstrated Needs Passes are issued at the airline ticket counters on Level 6 of Denver International Airport's Jeppesen Terminal. A government-issued photo ID is required.

Q: Can I call in advance and reserve a Demonstrated Needs Pass?

A: No. Passes cannot be reserved and are available only at the airline ticket counters on Level 6 of Denver International Airport's Jeppesen Terminal.

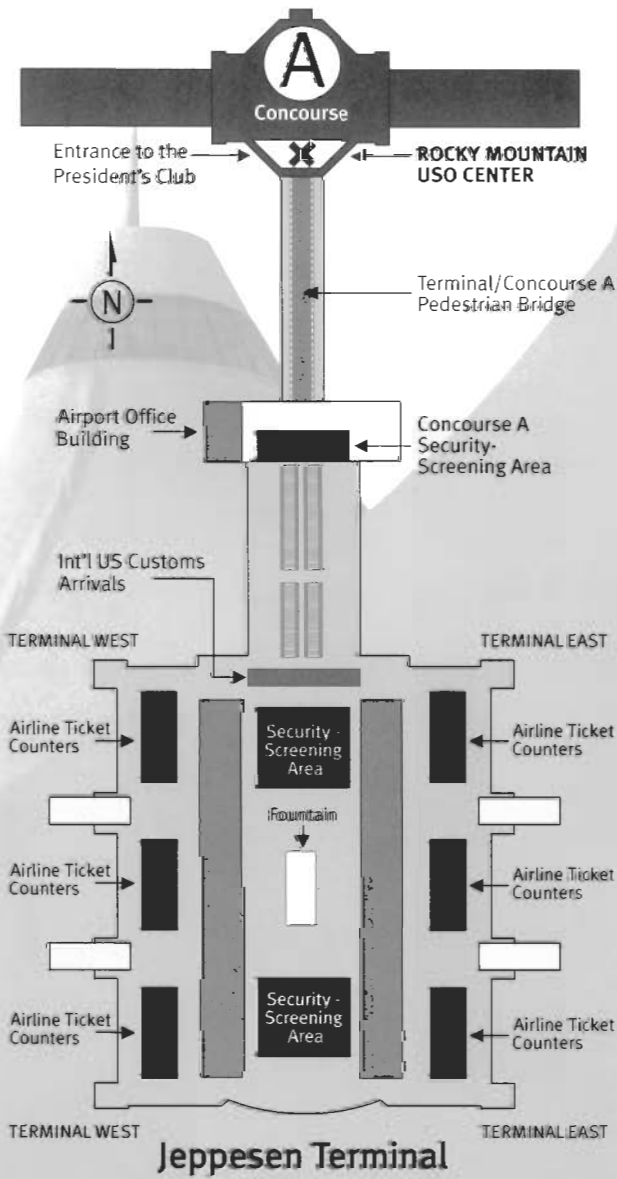
Q: If I have more questions about the USO Center, whom should I call?

A: You can call Healy Mangolis, Director of the Rocky Mountain USO Center at 303-342-6876. She can also be reached via e-mail at: hmaragolis@uso.org.

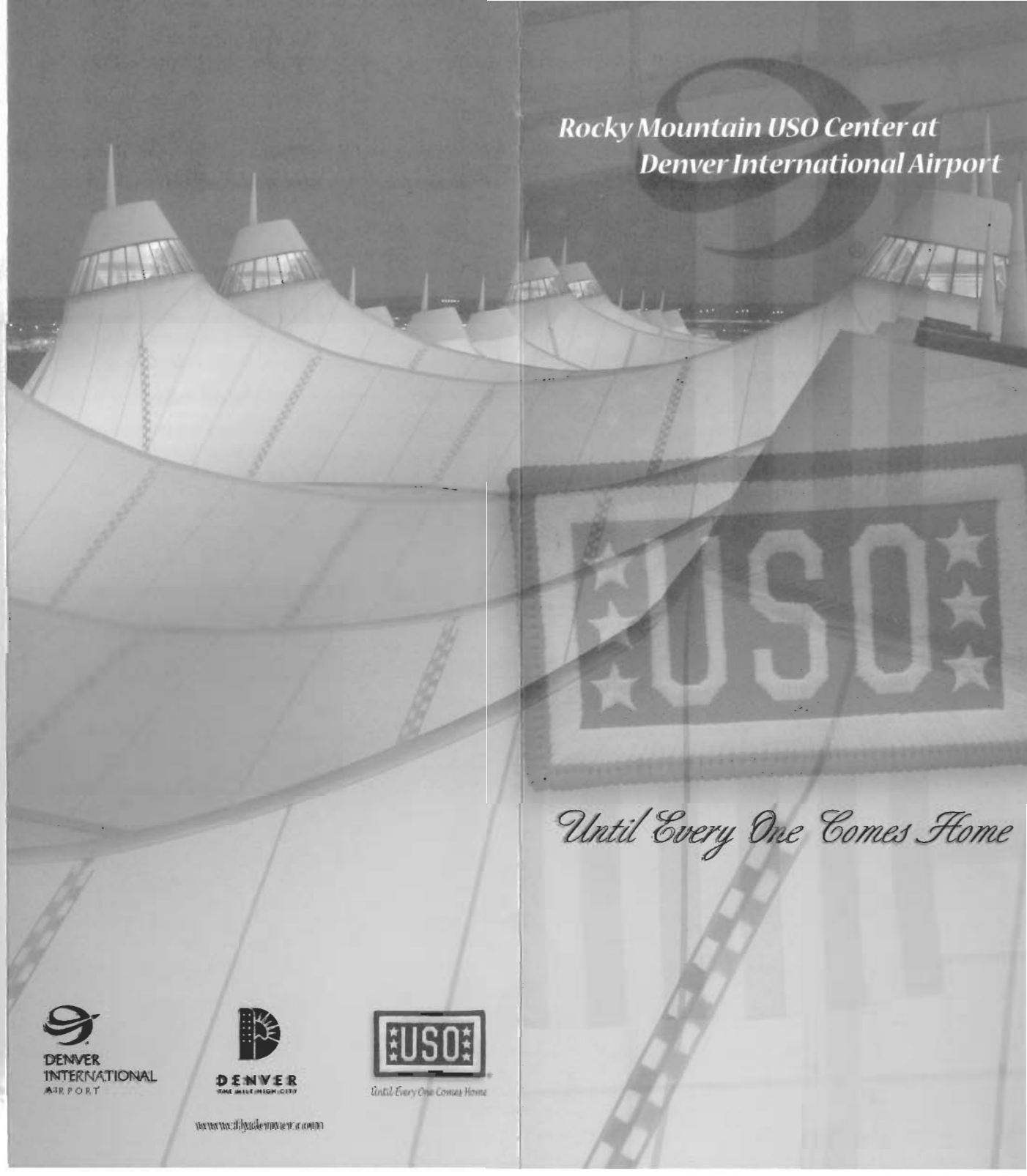


Floor plan and illustration courtesy of Wong Straube Architects.

DEN Jeppesen Terminal to Concourse A



Rocky Mountain USO Center at Denver International Airport



Until Every One Comes Home



Until Every One Comes Home

www.uso.org